

MINUTES

Placer County Systems of Care Network Provider Committee Meeting

Facilitator: Twylla Abrahamson

February 13, 2008

Attendees: Twylla Abrahamson, Cami Burke, Michelle Johnson, Tom Lind, Nicole Paul, Gina Walker, Betty Readle

Check-In:

Nicole Paul shared that SFS is working on setting up an office in Truckee at the request of Nevada County. They have been looking into available facilities and staffing, etc. Gina Walker reported that she is trying to expand her children's and teens group. She also started a parenting group, which involves teaching parenting skills.

Review of Minutes – 01/08/08

Minutes approved.

Announcements/Information:

NP documentation and billing training was a success. NP Documentation and Billing PowerPoint are now on the Managed Care website

Reminder: There is a Seeking Safety Training coming up, and is available only for providers who will commit to doing group therapy. If interested, contact Twylla or Tom.

Discussion/Action Items:

- Placer County Managed Care continues to look at providers to provide group therapy.
- Chart auditing update:
 - Michelle and Tom have begun auditing and are in the process of refining tools and developing a 2008 schedule. Michelle reported that it was a real learning experience and gave them insight into ways to improve the audit tool. As a follow up, they will be sending feed back to the providers, as well as sending copies of the revised audit tool when it is complete. Betty wanted to note that it was pointed out to her by someone else that she was not reimbursed for the time it took out of her work day to do the audit. Twylla explained that the audit process was set up to be done without the provider being present. They can continue to see clients while the audit takes place. The audit team just needs the charts and a separate work space, although we recognize that some providers may not have the physical space to accommodate this need.
 - Procedures on Scheduling Audits: We are in the process of developing the audit schedule. The tentative plan involves the audit team going out twice a month and auditing two to four providers each day. It is estimated that MCU will be auditing roughly 80 providers a year. We think we have about 100 providers, but that has yet to be determined. Once we have the

audit tool in final form we can put it out on the web for providers to be able to review. The schedule for auditing can also be put on the website.

- Nicole noted that she really appreciates the scope of work being done at the county to improve not only services to clients but also to the providers. Betty found the provider training on January 24th helped her know what to expect for her audit.

- Nicole mention that in regard to the audit for SFS, that when the audit team pulls client names from MSO, it doesn't indicate that the client only had an assessment so then they have to go back and pull more charts. Twylla suggested that we draw a larger sample of names assuming that a small percentage of clients will either not have shown up or only had an assessment.

- Network Connection Newsletter Update: The Winter Edition of the newsletter is complete and online for review. It was also distributed within the county via email to all ASOC and CSOC personnel.
- Newly credentialed providers: We credentialed a few new providers recently.

Clinical Consultation:

Open Discussion:

- Discussion of Network Provider Relations Committee meeting time –Friday was suggested and there was a general agreement that this would not be a good day.
- Dates for Collaborative/Trainings: We need to set up a date for the next provider training/collaborative. Discussed moving the collaborative to Fridays and most agreed that this might be a positive move. As a trial, we will set up the next collaborative on a Friday. We should do at least 3 collaborative/trainings a year and they must be done by a CEU certified trainer in order for CEU's to be offered.
- Topic and Speakers: We need to develop a list of potential topics and speakers for the collaborative. Betty recommended Robin Fascio as a speaker. She will check for the correct spelling of Robin's last name and will get contact information to us. Twylla suggested a more child oriented training for the future if Network Providers would want it to include Suspected Child Abuse, The Brain and Trauma, and An Orientation to the Child Welfare System. Betty mentioned Sand Tray and it was decided that most use this as a part of Expressive therapies (including sand, art, etc.) and we could probably get presenters for the collaborative in the future as Art Therapy has been a training within the last year. Nicole spoke about FFT (Functional Family Therapy) and felt we could incorporate that in our trainings without significant cost. We will check with our internal folks on this.

- Gina wanted to know if there has ever been a collaborative on multicultural sensitivity. Nicole reported that once in the past there was one done at Riding High Equestrian. Gina suggested Dr Satsuki Ina as someone we could consider, but she may not speak for free. Gina will call and talk to her to see if she would be willing to talk at a collaborative. Twylla suggested that we create a resource list for future use when the budget improves. Tom spoke about how the cultural mix of the population is changing due to immigration and how that will affect what and how we offer services. Currently, Placer County seems ill prepared for this transition.